



# Advancing the Next Generation of Care

**SCALABLE IT SOLUTIONS DELIVER AN IMPROVED EXPERIENCE TO SUPPORT VETERANS' HEALTH**



[insights.leidos.com/veterans-health](https://insights.leidos.com/veterans-health)

# Proudly serving the Department of Veterans' Affairs

Leidos proudly supports the mission of the Department of Veterans Affairs (VA) and the men and women they serve. We have a history of innovation and success supporting health and technology programs within the VA bringing advanced healthcare solutions to veterans in support of the agency's pursuit of seamless care.

For more than a decade, Leidos has helped the VA maximize operational efficiencies and overall effectiveness in areas such as IT strategy and enterprise architecture, system design, software development and implementation, clinical systems integration, information sharing / interoperability, and information security. Our work has helped the VA share

clinical health information in support of the more than 150 VHA hospitals and over 800 VHA community based outpatient clinics providing real-time access to domain specific patient record information.

We are industry leaders in military and VA health systems, data security, and global EHR implementations. As a trusted partner, our experience and institutional knowledge allow us to improve access to benefits, services, and health records by providing health exams that speed benefit determination, digitization of records eliminating disability backlogs, and interoperability and integrated EHR capabilities through infrastructure and IT modernization.

## REPRESENTATIVE PROGRAMS



### VISTA EVOLUTION - PMO

Leidos provided Program Management leadership and oversight of the upgrade of the 130+ instances of VistA Electronic Health Record to Version 5.

- ▶ Project planning, schedule and change management, and budget and finance support
- ▶ Enterprise architecture and design to include VA and DoD Interoperability roadmaps
- ▶ Maintain interoperability technical packages, joint interoperability and health data interoperability management plans for the Interagency Program Office

### FUTURE TECHNOLOGY LABS (FTL)

FTL is an innovation environment maintained by our team that allows the VA to Proof of Concept and Use Case Test various ideas in a virtual environment.

- ▶ Our team is responsible for obtaining customer requirements and the deployment and maintenance of the infrastructure
- ▶ Application development capabilities provided to support customer as needed
- ▶ Provide thought and technical leadership to FTL clients as a way to accelerate development initiatives and realize solutions faster

### MEDICAL DISABILITY EXAMINATIONS

(Period of Performance, October 1998 – Present)

- ▶ Leidos provides tailored and efficient medical examinations and diagnostic testing and deliver the results via fully automated reports through web-based proprietary technology automates examination workflow and provides the VA with real-time access to case information, tracking, and reporting
- ▶ Provider network contains over 12,000 providers spanning nearly 50 medical specialties in 70+ clinics across the United States designed to examine 90% of all veteran claimed disability conditions by collocating multiple medical specialists under one roof
- ▶ Leidos Health has supported over 3M veterans and service members by performing over 4.5M medical consultations and performed over 600K mental health consultations for the VA
- ▶ Additionally, we operate three regional outreach and case management centers with approximately 150 veteran case management specialists per site
- ▶ Exam capabilities include: Customized examination protocols based on examinee conditions and client requirements, standard protocols to provide a friendly clinical process, automated reports, and user-friendly web-browser interface to document exam and diagnostic results

### INFORMATION TECHNOLOGY SUPPORT SERVICES (ITSS)

(Period of Performance, April 2012 - March 2018)

- ▶ In support of the IT Operations organization and its customers, Leidos leads the delivery of data center management solutions to the VA including data center operations, systems and cyber security, hardware/software technical advisory services, technical infrastructure services, enterprise applications management services, service desk, and command center support
- ▶ We oversee all operations at the VA's six major data centers, five regional data centers and the nearly 30 remote and third-party locations

## BY THE NUMBERS

#1 Provider of Health IT Solutions to the VA

LARGEST third party integrator of EHR in the US

9<sup>TH</sup> Largest Health IT company in the US

NUMBER ONE Provider of federal healthcare technology solutions

### MYHEALTHEVET (MHV)

MHV is a web-based application that creates an online environment where veterans, family, and clinicians may come together to optimize veterans' healthcare.

- ▶ Claims Processing Support – Support claims processing by providing services that return compensation and pension (C&P) exam status and upcoming appointment details
- ▶ Clinical Data Repository – Developed data models and data schemas to store allergy, medication, lab and vitals data from VistA and CHDR
- ▶ Supporting multiple payloads in XML, JSON and HL7 formats to ease integration and interoperability
- ▶ Identity Management Support – Created data models, data schemas and data extraction scripts to store identity-related information and facilitated migration of demographic, identity management and eligibility/enrollment data from legacy systems to ADR database

### SUSTAINMENT FOR BI-DIRECTIONAL HEALTH INFORMATION EXCHANGE (BHIE)

Program management, configuration management, and VPN support services for bi-directional exchange between the VA and DoD including:

- ▶ Global network and infrastructure updates, sustainment, coordination (facilitating/interfacing with other Government agencies/stakeholders), configured updates/enhancements, lifecycle management, and configuration management for scheduled releases and troubleshooting
- ▶ Performed verification, validation, and quality assurance service of stakeholder's software, network, and systems implementations; providing recommendations for hardware and software improvements
- ▶ Performing market research and providing acquisition recommendations, and/or providing assistance with drafting Work Statements

### VA MEDICAL APPOINTMENT SCHEDULING SYSTEM (MASS)

MASS is the commercial scheduling application that solves scheduling delays which have impacted the health and lives of VA patients seeking care in the VA Health System. This interoperable platform can seamlessly connect scheduling with community care providers and is forward-compatible with MHS GENESIS and the future VA EHR Cerner solution.

Features of MASS include:

- ▶ Ready-now solution can be deployed to the nationally across the VA Health System in two years
- ▶ Patient-centered design allows veterans to schedule and track their care directly
- ▶ Provides the VA clinical community with advanced patient tracking and resource management information to improve the quality and delivery of patient care



# Core Solutions Areas

## Enterprise IT Modernization

- ▶ User Engagement
- ▶ Hybrid Cloud Management
- ▶ Application Migration

## Software Development

- ▶ Digital Development and Application Modernization
- ▶ Leidos Enterprise Architecture Framework
- ▶ Human Centered Design

## Systems Engineering and Integration

- ▶ Complex integration of mission-related legacy applications and COTS solutions
- ▶ Systems Engineering

## Veteran Support

We are proud that over 6,000 of our employees — nearly 20 percent — are military veterans. Leidos is committed to supporting veterans as they pursue challenging and rewarding careers within our many business areas.

Operation MVP is the company's official Military Veteran Outreach Program. Through this program, Leidos partners with military transition centers, military associations, and veteran organizations to identify and hire separating and retiring military veterans. We recruit hundreds of employees from all branches of the military, as well as National Guard and Reserve members. For our efforts, Leidos has received numerous awards and recognition, including Victory Media's Top 100 Military Friendly Employer and Military Spouse Friendly Employer, Military Times Best for Vets, CivilianJobs.com's Most Valuable Employers for Military, and U.S. Veteran's Magazine Best of the Best Top Veteran-Friendly Companies.

## SUPPORTING VETERANS IN THE COMMUNITY

Leidos has a long-standing commitment to supporting military veterans and their families, working side-by-side with community organizations that provide critically important services and opportunities. We support active-duty and veteran service members, as well as the broader defense and intelligence communities, and their families through numerous joint efforts.

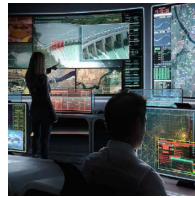
- ▶ Paralyzed Veterans of America
- ▶ Special Operations Warrior Foundation
- ▶ The Women's Memorial
- ▶ American Veterans Center
- ▶ USO – Washington-Baltimore

## THE MARKETS WE SERVE



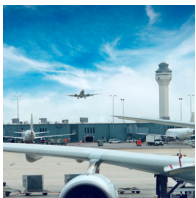
### ADVANCED SOLUTIONS

Conducts research and development across all markets to unlock potential scientific discoveries or improvements in technology, supporting C4ISR and data analytic requirements for our customers.



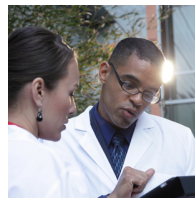
### DEFENSE & INTELLIGENCE

Provides a diverse portfolio of systems, solutions, and services covering air, land, sea, space, and cyberspace for Defense and Intelligence customers worldwide.



### CIVIL

Delivers a range of aviation systems and integration, complex logistics and infrastructure support, cybersecurity and analytics, facility and campus management and operations, energy engineering, environmental management, IT infrastructure modernization and transportation security solutions.



### HEALTH

Offers services and solutions to federal and commercial clients, including IT services, population health risk management, case management, health analytics, life sciences, and public health.